

G-04204A-08-0571



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

470

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

RECEIVED

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

2009 APR -2 P 4: 44

**Opinion** **No.** 2009 78007

AZ CORP COMMISSION  
DOCKET CONTROL  
Date: 4/2/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** James E. **Last:** Irvine

**Account Name:** James E. Irvine

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Prescott

**CBR:**

**State:** AZ **Zip:** 86305

**is:**

**Utility Company:** Unisource \*\* Energy Services (UNS)

**Division:** Gas

**Contact Name:** n/a

**Contact Phone:** n/a

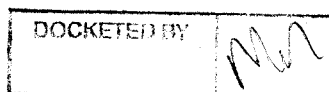
**Nature of Complaint:**

Arizona Corporation Commission  
DOCKETED

March 28, 2009

APR -2 2009

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007



DOCKET No. G-04204A-08-0571

One week I received a Business Week magazine which indicates not to buy coal-fueled independent electric power producers because they've, "been hurt by the plunge in natural gas prices, which makes the price of their coal-fueled power less attractive." Enclosed you will find a copy of that article and for your ready reference I've highlighted the paragraph from which I've quoted.

The very next week I receive my gas bill indicating UNS Gas needs a 17.92 percent permanent increase over present revenues. The proposed increase is convoluted, bifurcated and difficult to understand by a retiree like me on a fixed income and who has lost half my savings over the past several months.

I think the Company is saying give us an increase three over years from \$8.50 to \$14.00 in the fixed customer charge. And, also give the Company an increase in the cost of gas in what appears to be about 15.4 percent regardless what might be the actual price of gas. And, the price would vary depending on the service provided the customer and actual usage. And these usage charges would somehow later decline even though the examples provided show no decline.

Has UNS Gas indicated any sort of increase in service with this additional funding? Are they going to provide more jobs in Arizona? Just how does the state of Arizona in which UNS Gas is franchised benefit?

Needless to say without any benefit to the state of Arizona, I am opposed to this proposed increase.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Thank you for your time. And, in advance thank you for your oversight in this proposed permanent rate increase.

James E. Irvine

Prescott, AZ 86305

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. G-04204A-08-0571. closed

\*End of Comments\*

**Date Completed:** 4/2/2009

**Opinion No.** 2009 - 78007

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